

**IASP 2024 Global Conference** 



## FUTURE THE



June 3-5, 2024 | Calgary, Alberta, Canada

Current and Future Uses of Generative AI in the Practice of Strategic Management Wednesday, June 5, 2024, 10:45 AM - 11:45 AM

Robin Champ, LBL Strategies

Stephanie Kusibab, Essentiam LLC

Mark Bills

### **Current and Future Uses of Generative AI in the Practice of Strategic Management**

#### **Research Team**

Dr Nick Hadjinicolaou (IASP Australia)

Stephanie Kusibab (IASP Global)

Randall Rollinson, Robin Champ, Richard Faulkner, Doug Maris, Annika Tammiste (LBL Strategies)

Mark Bills (Industry SME, Transformativ)

Joel Garrison (Industry SME, Army Strategist Association)

Volunteers – initial survey development and feedback, other volunteers





#### Generated by Google Gemini

### Research Objectives

### Three key objectives:

- 1. Discover how Generative Al is currently being used.
- 2. Discover how Generative Al could be used in the future.
- 3. Identify the core benefits, barriers, and impacts for using Generative AI for strategic management.

### **Global Survey Response**

### 100 + responses from 28 Countries

- 17 industry sectors
  - predominately from Consulting and Government



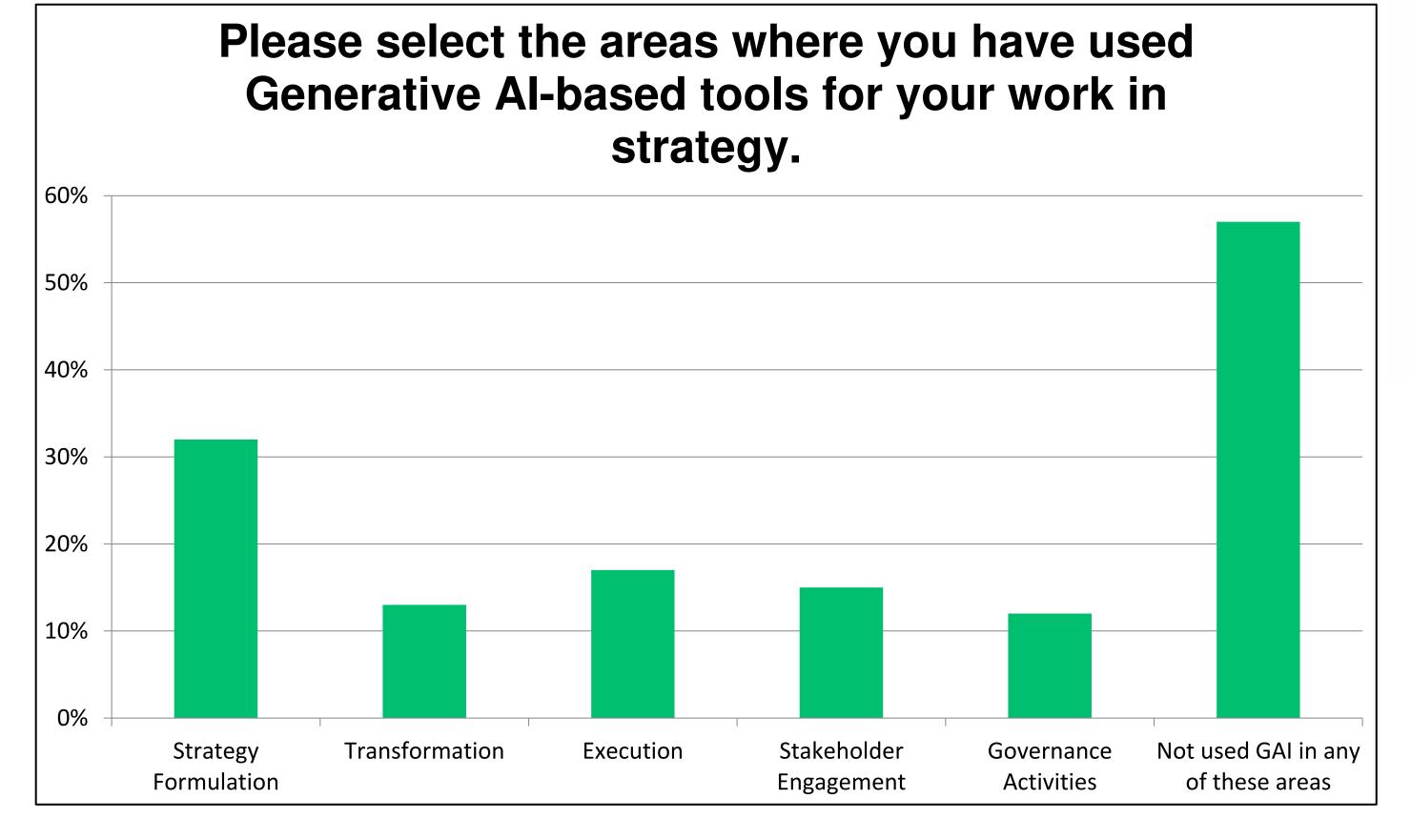
- Primary respondent roles:
  - Strategy Consultant
  - Strategy Practitioner
  - Strategic Planner
  - Executive-C-Suite level



We are working to improve Gemini's ability to generate images of people. We expect this feature to return soon and will notify you in release updates when it does.

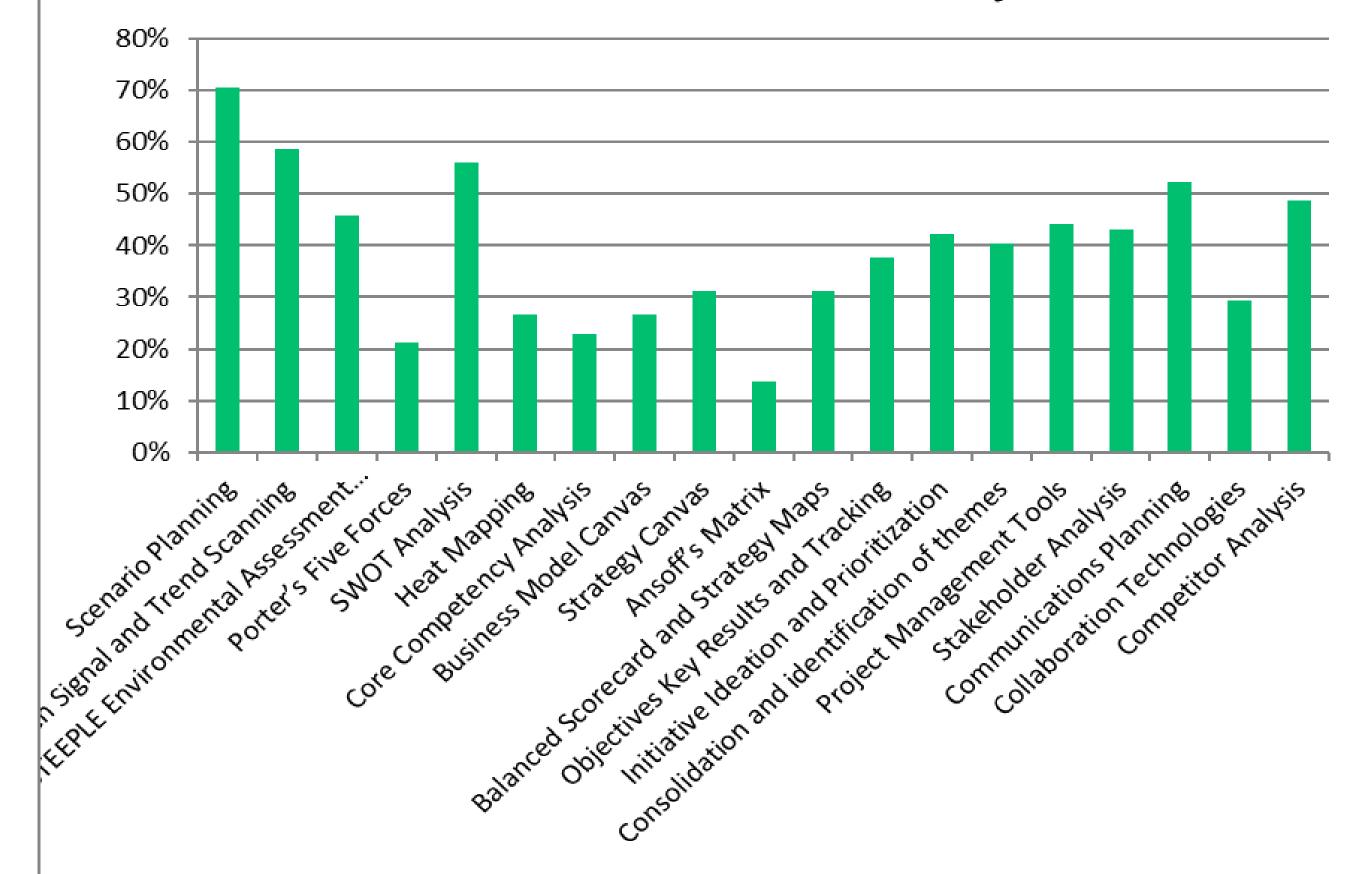


### **Current uses Generative AI in Strategy**





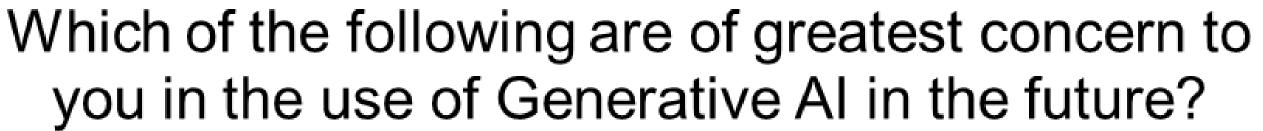
### Tools and frameworks you see utilizing Generative AI in the next two years.

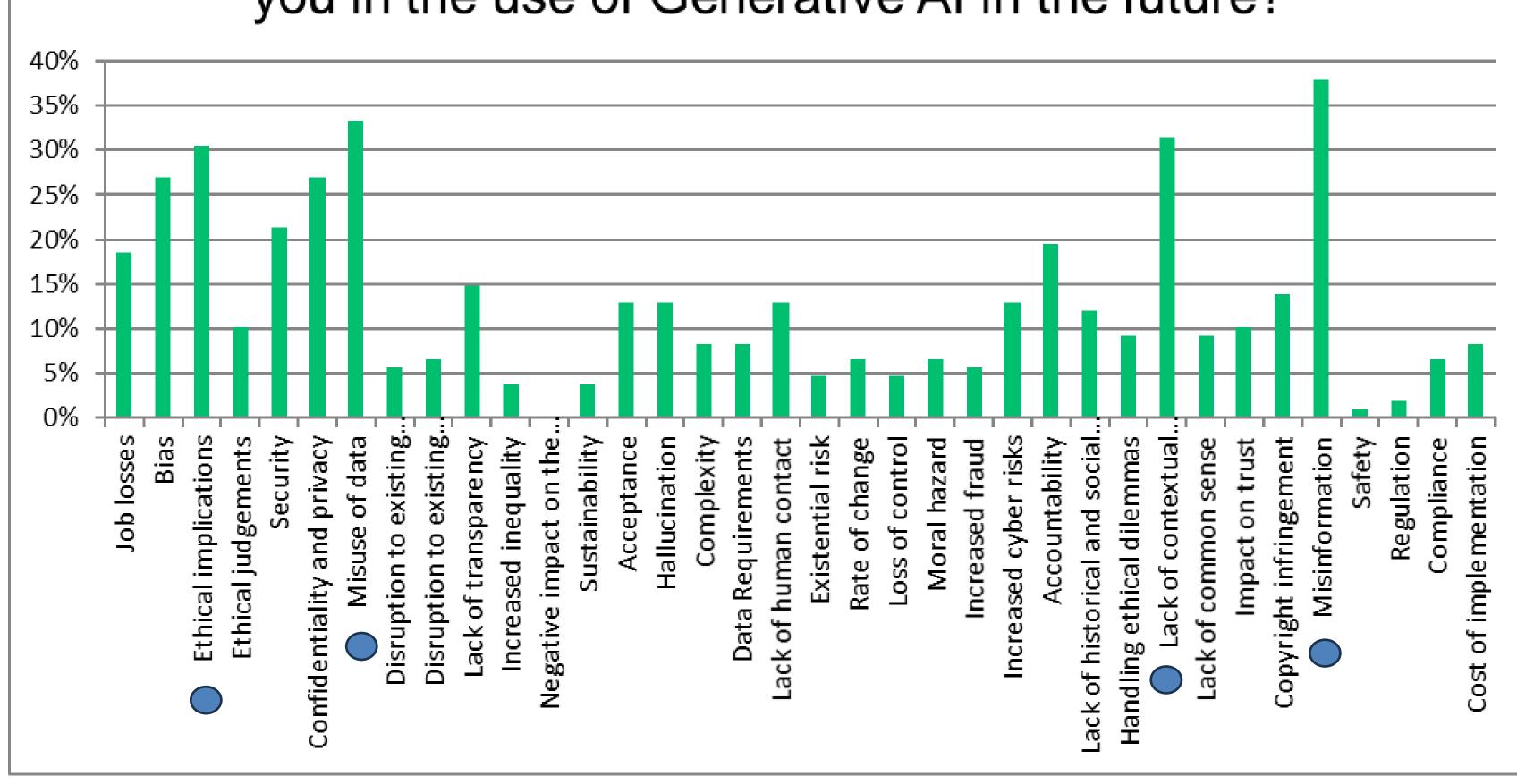




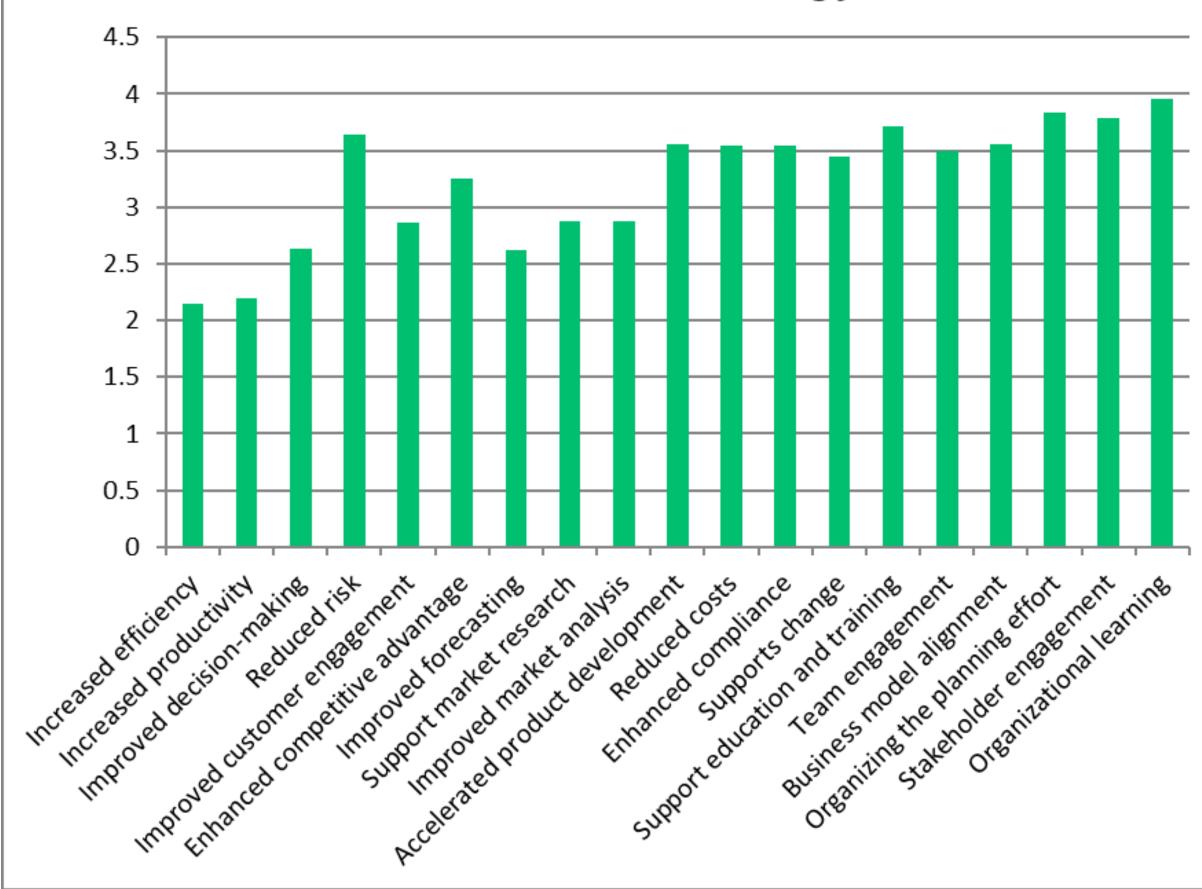
#### Top 3

- 1. Scenario Planning
- Futures ResearchSignal and TrendScanning
- 3. SWOT Analysis





### Rank of five greatest benefits to using Generative for strategy?



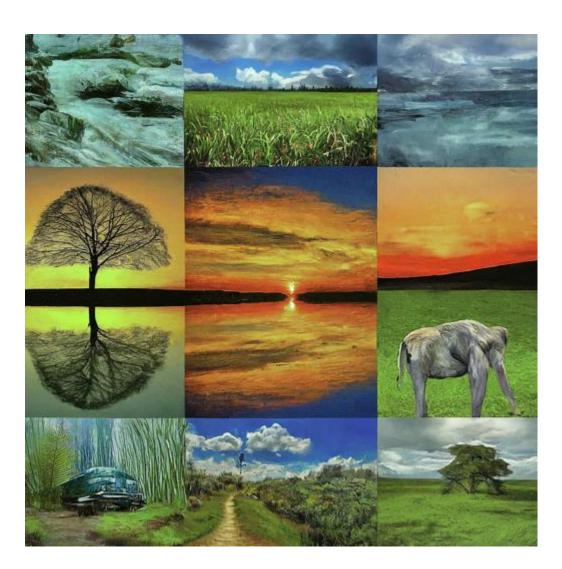


- 1. Organizational learning
- 2. Organizing the planning effort
- 3. Stakeholder engagement
- 4. Support education & training
- 5. Reduce risk

### 7 Themes from ChatGPT on Open Text Responses

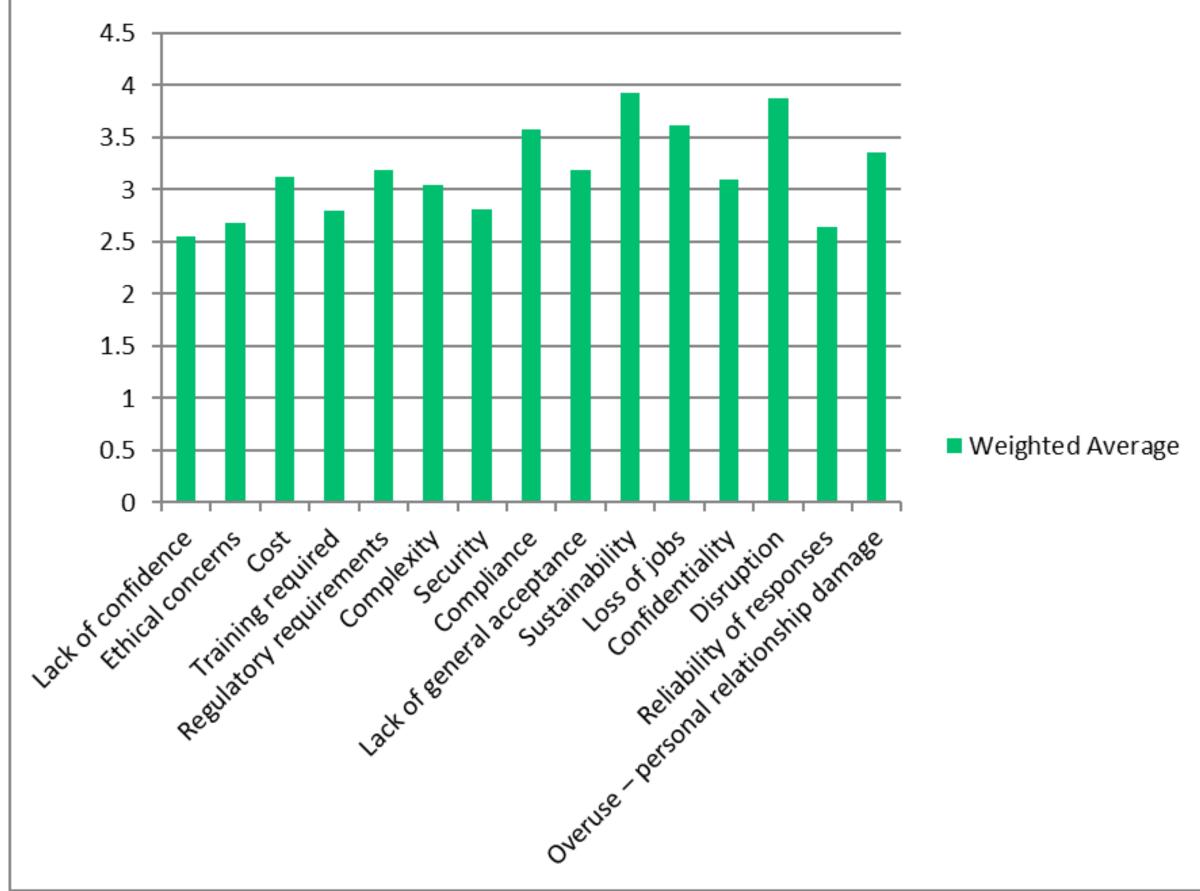
- 1. Concerns about impact of AI on businesses and workers
- 2. Possible misunderstanding and misuse of Al
- 3. Government regulation and market opportunities
- 4. Importance of data quality and relevance
- 5. Need for AI expertise in training
- 6. Concerns regarding technological obsolescence
- 7. Ethical considerations and human critical thinking





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### Greatest challenges to using Generative Al specific to strategic management?

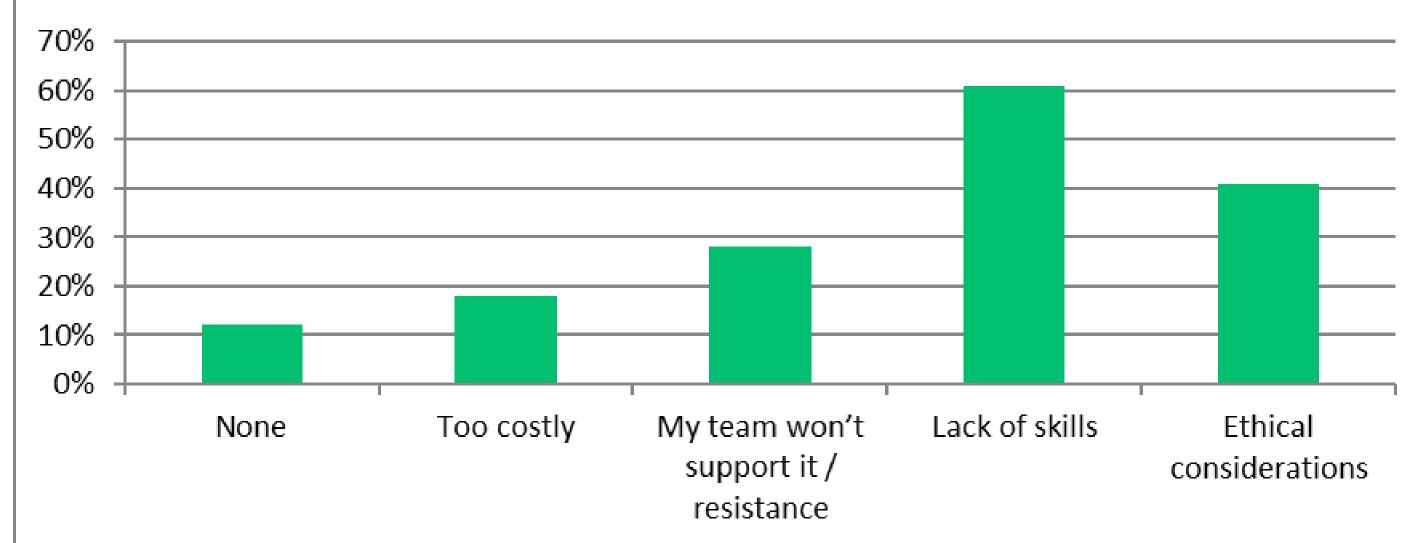




### **Top 5 Challenges**

- 1. Ethical concerns
- 2. Training required
- 3. Security
- 4. Compliance
- 5. Sustainability

# What barriers do you anticipate in evaluating whether to incorporate Al into your strategic planning and management practice?

























- **✓ Al Community of Interest**
- **✓ IASP Australia and other Chapter AI Events**
- ✓ Free courses
- ✓ Podcasts and videos
- **✓** Other resources
- ✓ Al legislation to address ethical concerns
- **✓** Al developments around privacy and governance

https://www.lblstrategies.com/artificial-intelligence-and-strategy-management/

### Panel Q&A Session

**Robert Green (Moderator)** 

**Stephanie Kusibab** CEO & Chief Strategist, Essentiam, <a href="mailto:skusibab@EssentiamStrategy.com">skusibab@EssentiamStrategy.com</a>

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